

Role: Technical Engineer

Location: Tehran, Iran

Career category: Engineering, After sales service

JOB PURPOSE

- Lead the global site activity
- Perform tests, commissioning and supervision of installation
- Ensure technical after sales service on site (conformity evaluation and corrective actions)
- Contribute to improve the systems
- Ensure support on specific requests of project department
- Ensure support on specific requests of sales department

ORGANISATIONAL INTEGRATION

- Report to the project department and sales department
- Report to CEO of Manamidco
- Support project manager during project realization (design stage, FAT, installation, commissioning, after sales)

MAIN ACTIVITY – RESPONSIBILITY – ACTION RANGE

Site activities

- Analysis of intervention request with support of project manager and/or After sales service
- Clarify needs and requirements for smooth running of site intervention
- Make sure all documentation and necessary material are available with support of project manager
- Organize the activities and planning of the intervention with the client according to instructions of the project manager
- Attend to FAT in Factory as technical support for project manager
- Supervise global activity on site (within the scope of work).
- Performs tests, commissioning, site modifications, conformity actions
- Follows commissioning procedure and write intervention report
- Ensure his particular remarks and instructions after site intervention are taken into account by project manager, design team and production team
- Solve the issues with support of project manager, design team and production team
- Attends to closing meeting of project
- Write NCR (Non-Conformity Report) and participate to solve and close NCR
- Ensure technical support on site to after sales service

Development of SY BU

- Develop, update and improve procedures (installation, tests, ...) and training format
- Attend to internal trainings (new technologies/ products)
- Ensure management of the documentation, test protocols, ...
- Suggests improvement in requesting modifications and proposing sales opportunities

	<i>Establish:</i>	<i>Control:</i>	<i>Revision:</i>	<i>Language: English</i>
<i>Date:</i>	19.12.21	19.12.21	A00	JD-003
<i>Visa:</i>	M. JALALI	R. SADEGHI		

PERFORMANCE CRITERIA

- Support of project manager during design stage for getting design approval of customer
 - Support of Network and calculation team for simulation studies
 - Respect of commitment in the realization and follow up of interventions
 - Client satisfaction
 - Quality of relationship and cooperation with client
 - Quality of relationship and cooperation with colleagues
-

QUALITY RESPONSIBILITY

- Management of the documentation
 - Respect of procedures and archiving
-

QUALIFICATIONS

- Bachelor's Degree or above in Electrical Engineering (Power, electronic, or control) with a minimum of 1 year of experience
 - Proficient in English communication skills
 - Good understanding of electrical systems and power switches, protection and programmable relays
 - Knowledge of electrical traction substation is a plus
 - Knowledge of Microsoft office (Word/Excel/Power point)
 - Good problem solving and solution building skills
 - Good communication skills to team, peers, and management
-

REMARK

- The main activity includes lot of trips
-

CAREER

- Evolution opportunities with growth of the business and team size in Iran
-

	<i>Establish:</i>	<i>Control:</i>	<i>Revision:</i>	<i>Language: English</i>
<i>Date:</i>	19.12.21	19.12.21	A00	JD-003
<i>Visa:</i>	M. JALALI	R. SADEGHI		